

	QUALITY POLICY DOCUMENT		
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Purpose

This Quality Policy defines the framework for the effective establishment, implementation, and maintenance of the Quality Management System (QMS) within the National Information Technology Development Agency (NITDA) and demonstrates the top leadership commitment and support for quality throughout the organization. This Quality Policy Statement supports NITDA's strategic direction and forms the basis for setting the Quality objectives and other related QMS policies.

Scope

This policy is applicable to all NITDA core and support processes covered within the scope of the Quality Management System.

NITDA QUALITY POLICY STATEMENT

NITDA, in line with our strategic mandate is committed to make Nigeria a digitally empowered nation, fostering inclusive economic growth through technological innovation.

Emphasizing on a customer-centric approach and excellence in service delivery, we will proactively drive digital transformation to empower Nigerians through digital innovation, accessibility, and enabling regulations using global best practices to meet, and exceed stakeholder expectations.

Our commitment to continuous collaboration, and strategic partnerships ensure compliance with applicable statutory, regulatory, and contractual requirements related to the Quality Management System of our services and operations.

This Quality Policy affirms management's commitment to continual improvement of our processes and establishes the framework for NITDA Quality Objectives and is the primary policy from which all other related policies emanate.