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# PUBLIC INTERNET ACCESS SERVICE PROVIDER COMPLIANCE REPORTING FORM

This Document is Property of the  
National Information Technology Development Agency (NITDA)

NITDA/PIASP-02/COMPLIANCE

This form is issued pursuant to Article 4.0 of the Public Internet Access  
Regulation of NITDA 2019

**PUBLIC INTERNET ACCESS PROVIDER INFORMATION**

**PART A**

**ORGANISATION**

Name: \_\_\_\_\_

Website Address: \_\_\_\_\_

Telephone Number(S): \_\_\_\_\_

Corporate Headquarters Address: \_\_\_\_\_

\_\_\_\_\_

Postal Address: \_\_\_\_\_

\_\_\_\_\_

**PRIMARY CONTACT PERSON**

Name: \_\_\_\_\_

Mobile Number(S): \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

**PART B**

**USER REGISTRATION, LOGIN AND ACCESS REQUIREMENTS**

Login Portal (URL)	Current Number of subscribers/users

Please, attach evidence that shows current number of subscribers/users, Acceptable Use Policy (AUP), Fair Use Policy (FUP) and other access terms and conditions.

**PART C**

**INTERNET ACCESS PROTECTION (within the preceding six months)**

<p>Please attach evidence of packet filtering, secure communication/encryption, Intrusion detection/prevention mechanism etc.</p>

**PART D**

**QUALITY OF SERVICE AND CONNECTION HISTORY PER LOCATION (within the preceding six months)**

S/N	Location	Total Number of Connections in the last six months	Average Committed Information Rate/Speed Per User	Number of Internet Access Attempt Failure	Number of successful connections

Please attach evidence

**PART E**

**EVIDENCE OF SERVICE/DATA HOSTING LOCATION (within the preceding six months)**

Please attach evidence
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PART F

REPORT OF INCIDENCE AND/OR VIOLATION OF ACCEPTABLE USE POLICY AND OTHER TERMS AND CONDITIONS (within the preceding six months)

S/N	Type Incidence Reported	Action Taken

S/N	Type of Violation Reported	Action Taken

Please fill as many tables as necessary.

**NOTE: This form shall be filled twice a year (before 31st January and 30th June yearly)**

UNDERTAKING:

We \_\_\_\_\_ hereby certify that the information supplied in this compliance form is true in all respects and gives an undertaking that we shall continue abide by the terms and conditions upon which the registration is granted. We accept that our registration maybe revoked, and the appropriate penalty applied if it is established that we have supplied misleading or incorrect information.

\_\_\_\_\_  
Name/Signature

\_\_\_\_\_  
Date